



PUBLIC NOTICE

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WIRELINE COMPETITION BUREAU REMINDS PROVIDERS OF SEPTEMBER 28 BLOCKING DEADLINE

Announces Robocall Mitigation Database Updates Email List

WC Docket No. 17-97

The Wireline Competition Bureau (Bureau) issues this Public Notice to remind voice service providers and intermediate service providers that beginning today, **September 28, 2021**, these providers may only accept calls directly from a voice service provider if that voice service provider has filed in the Robocall Mitigation Database certifying whether and to what extent it has implemented the STIR/SHAKEN caller ID authentication framework. To ease compliance with this obligation, the Bureau also announces the availability of an email subscription service to notify subscribers of additions, deletions, and revisions to filings in the Robocall Mitigation Database.

Blocking Deadline. Beginning **September 28, 2021**, terminating voice service providers and intermediate providers may not accept calls directly from an originating voice service provider not listed in the Robocall Mitigation Database.¹ In September 2020, the Commission adopted a rule prohibiting voice service providers and intermediate providers from accepting voice traffic directly from any voice service provider that does not appear in the Robocall Mitigation Database.² It further established that the prohibition would go into effect 90 days after the deadline for robocall mitigation program certifications set forth by the Bureau.³ On April 20, 2021, the Bureau released a Public Notice announcing this deadline and thereby establishing September 28, 2021 as the date on which the blocking obligation goes into effect.⁴ Voice service providers that are not listed in the Robocall Mitigation Database as of this date will have their calls blocked by voice service providers and intermediate providers to which they directly send their traffic.

Robocall Mitigation Database Updates Email List. To ease compliance with this obligation going forward, we are making available an email subscription service to notify subscribers of updates to the Robocall Mitigation Database. This service will provide notification of newly added or deleted filings in the database, as well as changes to a provider's "Business Name" found in its earlier filing. These updates will aid in compliance with the blocking requirement as they will allow terminating voice service

¹ 47 CFR § 64.6305(c); see *Call Authentication Trust Anchor*, WC Docket No. 17-97, Second Report and Order, 36 FCC Rcd 1859, 1904, para. 86 (2020) (*Second STIR/SHAKEN Order*); *Wireline Competition Bureau Announces Opening of Robocall Mitigation Database and Provides Filing Instructions and Deadlines*, WC Docket No. 17-97, Public Notice, DA 21-454, at 1 (WCB Apr. 20, 2021) (*RMD Public Notice*).

² *Second STIR/SHAKEN Order*, 36 FCC Rcd at 1904, para. 86.

³ *Id.*

⁴ *RMD Public Notice* at 1.

providers and intermediate providers to keep track of what entities are in the Robocall Mitigation Database without manually reviewing the database for changes.

To subscribe to the recurring Robocall Mitigation Database email, first login to the database portal. On the personalized welcome page, click the “Subscribe to weekly updates” link located toward the middle of the page. By signing up for this email subscription, providers will then receive a new email every Tuesday at 11 AM EST listing modifications to the Robocall Mitigation Database over the preceding 7 calendar days.

Contact Information. For further information, please contact Michael Nemcik, Wireline Competition Bureau, Competition Policy Division, at (202) 418-2343 or by email at Michael.Nemcik@fcc.gov.